



Welcome to Tenant Engagement's February Bulletin

Welcome to the February 2023 Tenant Engagement Bulletin. With Spring on the way, we have lots to look forward to in the coming weeks. Keep an eye on Tuaths' Facebook page for the latest in resident competitions and online seminars. New residents' groups can be on alert to receive their clean-up kits this month to help get estates 'Spring ready' for warmer weather and brighter evenings. For parents of children experiencing anxiety, don't forget to register for our Parents Workshop on Zoom on Thursday 23rd February at 6:30pm - full details included in the bulletin.

Keep Up to Date

Tuaths Tenant Engagement Team will be hosting a range of new supports, online classes and workshops and resident competitions during 2023. Keep an eye on our Facebook page for further information.

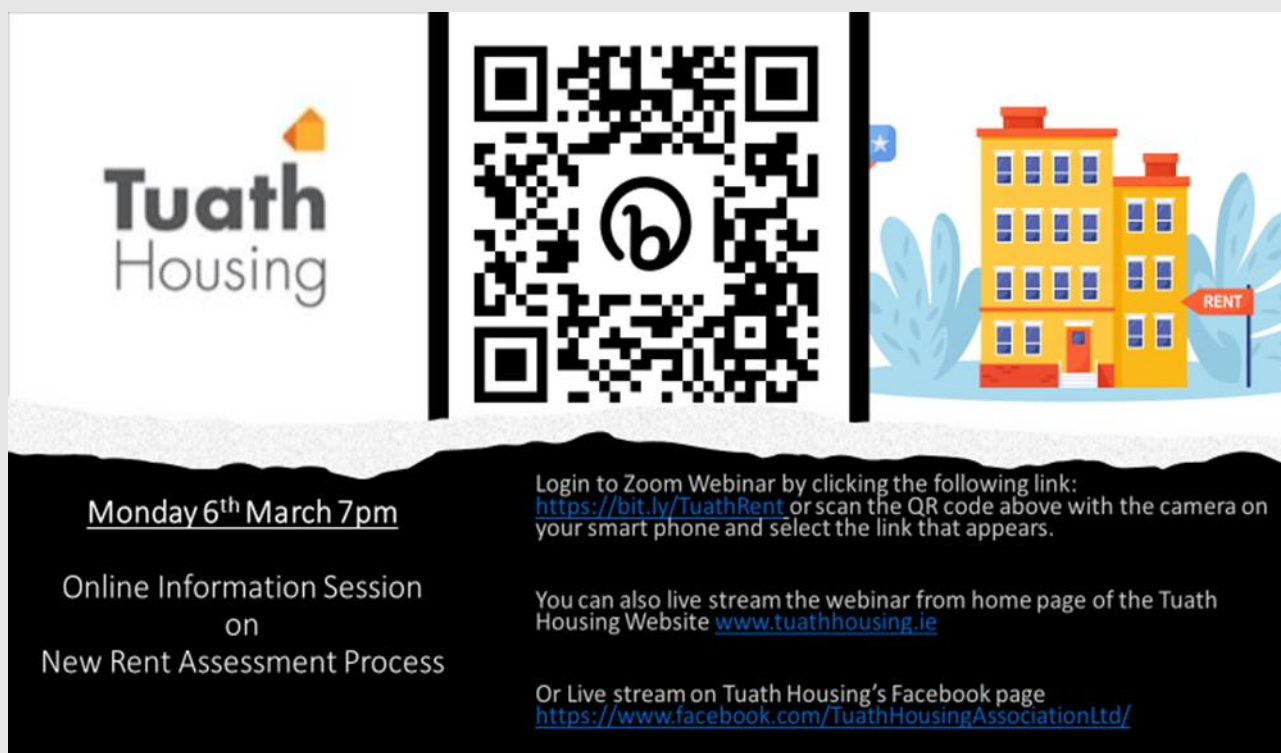


For the most up to date tenant information, competitions, activities, and events please like our Facebook page <https://www.facebook.com/TuathHousingAssociationLtd/>

Rent Assessment 2023

Each year Tuath carries out a rent assessment process with each resident to ensure the correct amount of rent is being paid for the coming year. This is a mandatory process which must be completed by all residents. The process for rent assessment has now moved on-line to a new digital platform. In the next week, residents will be sent a letter outlining the process for the coming year and providing information on how and when to log on to the new system. For any resident who would like additional support on how to use the new digital rent assessment form, please join us online for a Zoom Webinar on Monday 6th of March at 7pm. The aim of the webinar is to demonstrate how the new online system works and to answer any of the common questions that residents may have when using the system for the first time.

You can join the Zoom webinar by clicking the following link <https://bit.ly/TuathRent> or scanning the QR code below with the camera on your smart phone and selecting the link that appears. If for any reason you have any issues logging into Zoom on the evening you can also live stream the webinar from home page of the Tuath Housing Website www.tuathhousing.ie or on Tuath Housing's Facebook page <https://www.facebook.com/TuathHousingAssociationLtd/>



Tuath Housing

Monday 6th March 7pm

Online Information Session
on
New Rent Assessment Process

Login to Zoom Webinar by clicking the following link:
<https://bit.ly/TuathRent> or scan the QR code above with the camera on
your smart phone and select the link that appears.

You can also live stream the webinar from home page of the Tuath
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Or Live stream on Tuath Housing's Facebook page
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Reminder! Customer Service Feedback Session

An online feedback session for residents on Customer Service at Tuath Housing will take place on Zoom at 7pm on Tuesday 21st of February. Many thanks to all the residents who registered for this session. The Housing team are delighted to have had excellent interest in this session and look forward to meeting all registrants on the evening of the 21st. You should have received your login details for Zoom by now. If for any reason, you have not yet received your Zoom login, please contact the Tenant Engagement Team at getinvolved@tuathhousing.ie Please note, to any residents who have not yet registered, this session is now full. However, Tuath will be inviting residents to take part in further feedback sessions on a variety of topics during 2023. Please keep an eye on the monthly bulletin for details and on our Facebook page: <https://www.facebook.com/TuathHousingAssociationLtd/>



All Residents who attend will be placed in a draw for a €100 Aldi Voucher

Valentines Online Bingo

Many thanks to all the residents who logged in for online bingo on Valentine's Day and well done to all the prize winners. Please note, the next online bingo Zoom will take place on Thursday 6th April at 11:30am. The link for registration for Easter Bingo will be posted in next month's Bulletin. Please remember, if you register and subsequently cannot attend, do let us know at getinvolved@tenantengagement.ie as we have people on waiting lists who would be delighted to take up the place.



Remember! Online Bingo is free to play and lots of fun!

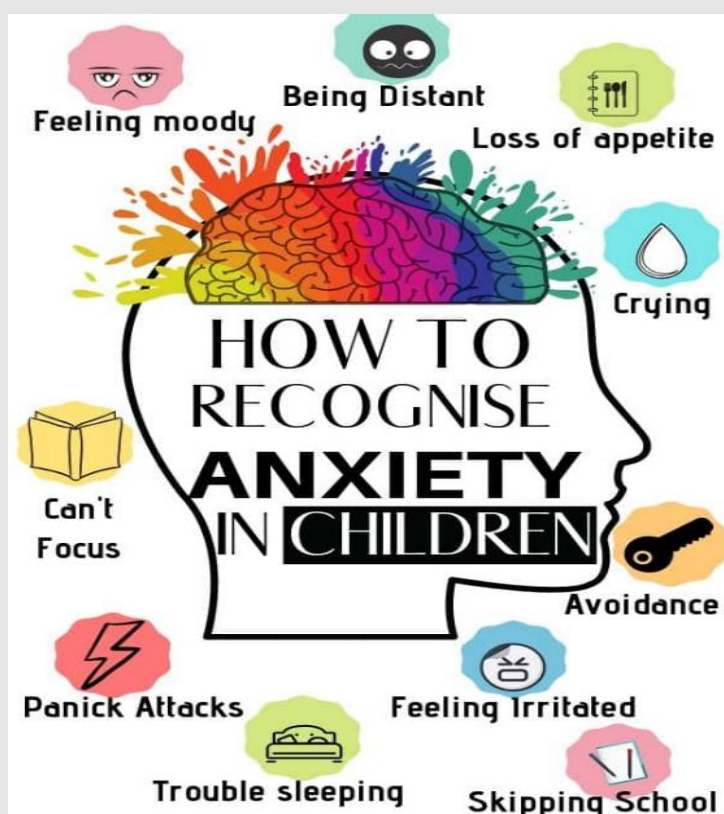
Online Session for Parents – Reducing Anxiety in Children

Tuaths Tenant Engagement Team has organised a **FREE Triple P Fearless Seminar: Reducing Anxiety in Children (aged 6-14rs)** 🧐💻 This is a 2-hour Seminar which will introduce parents to some information about anxiety and offer parents key anxiety management skills. The session will be held via **Zoom on Thursday 23rd February from 6.30pm- 8.30pm** (all cameras will be off, and microphones will be automatically muted for this session).

Topics covered in the seminar will include:

1. Understanding how anxiety works.
2. Managing your children's anxiety effectively.
3. Understanding and teaching the value of flexible thinking.

Register your interest here <https://forms.office.com/e/QBnbpNUhxr> The Zoom link for the seminar will be sent to the email address provided.





Enter Competition to Win Vouchers!

Enter competition to win first prize €100 or second and third prize €40 each - One4All Vouchers or Aldi Vouchers. All you have to do is take 2 to 3 minutes to provide your up-to-date contact details by clicking on the following link <http://bit.ly/3Z1Xo6O> or by scanning the QR code below with the camera on your smart phone and selecting the link that appears. Winners will be drawn each quarter and notified by text. Winners' names will also be posted on Tuath Housing Facebook page.



Enter Competition to Win!

First Prize €100 voucher, second prize €40 voucher
and third prize €40 voucher



All you have to do is take 2 to 3 minutes to update your contact details with Tuath Housing by clicking this link <http://bit.ly/3Z1Xo6O> or scan the QR code on the left with the camera on your smart phone and select the link that appears.

Competition Winners will be chosen each quarter, will be notified by text, and winners names posted on Tuath Housing Facebook page.

Housing update - Annual Unit Inspections Reminder!



From mid-January 2023, Tuath began the process of conducting our annual unit inspections. The purpose of these inspections is to ensure that Tuath properties are maintained to good standards and to provide an opportunity for residents to discuss any tenancy issues or concerns with their Housing Services Coordinator.

The inspection itself will take approximately 15 minutes. The Housing Service Co Ordinator will complete a full walkaround of the property noting its overall condition and noting key issues such as:

- Repairs needed to be done in the property
- Any concerns with fire safety i.e., smoke alarms, fire blankets etc
- Gas boiler check
- And photos of the property.

Tuath will give advanced notice of two weeks to all Tuath residents to ensure resident availability. We look forward to meeting all our residents in the coming months and if you have any concerns, please do not hesitate to contact your Housing Services Coordinator.



Tenant Engagement Spotlight, February 2023!

Well done to all the ladies and gents in Clonmullion Retirement Village in Kildare who attended Tuath's February Health and well-being session. Residents started their morning by getting their hair cut by the multi-talented Lillian, a barber and hairdresser who travelled from Dublin for the session. All residents also received a self-care pack with positive affirmation cards, some herbal tea, chocolate, comfy socks, combs, deodorants for the gents and face masks and hand creams for the ladies! Many thanks to all residents and staff who attended on the day!



Clonmullion Resident Mary, looking fabulous with her new hair style!

You are receiving this email update because you agreed to receive updates and information about tenant engagement. If you no longer wish to receive updates, please email getinvolved@tuathhousing.ie, putting 'Unsubscribe' in the subject line.