



Welcome to Tenant Engagement's April Bulletin

Welcome to the Tenant Engagement Bulletin for April 2023. We have a lot to look forward to in the upcoming weeks with the arrival of the sunnier days. For the most recent information on local competitions and online seminars, check out Tuaths' Facebook page. To get estates "Spring ready" for better weather and brighter evenings, it is hoped that new resident groups have received their cleaning supplies. The Tuath Housing Community Fund and our Education Bursary 2023 are two initiatives we will be introducing in the coming weeks. Information on how to apply for these grants will be provided below, via our social media platforms and the future issue of the Tuath Housing Magazine.

Keep Up to Date

Tuaths Tenant Engagement Team will be hosting a range of new supports, online classes and workshops and resident competitions during 2023. Keep an eye on our Facebook page for further information.



For the most up to date tenant information, competitions, activities, and events please like our Facebook page <https://www.facebook.com/TuathHousingAssociationLtd/>



Renters Tenancy Board (RTB) Webinar

The Housing Department will be conducting a **Online Webinar on Wednesday 3rd May at 8pm** which aims to provide Tuath Housing Association residents with an understanding of the role of the RTB and information on the dispute resolution service. The information session will also note recent changes to the Tuath Housing Association's RTB policy and the escalation process when dealing with disputes. You can register for this Webinar here: <https://forms.office.com/e/kNysRgm1Lw>

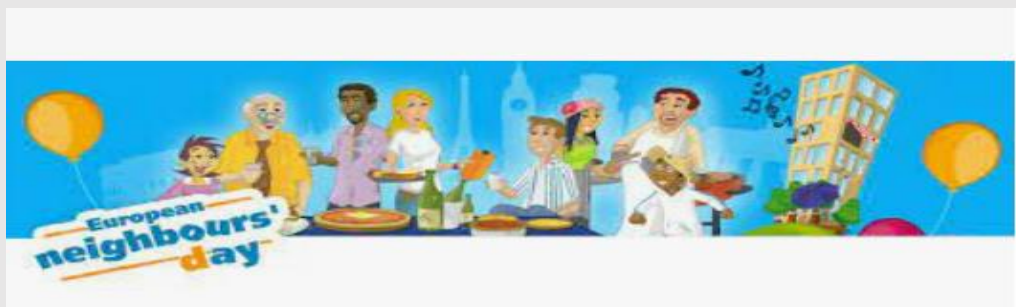
The webinar will last for approximately 45 minutes, including time for Q&A and will be delivered via Zoom. Participants will be provided with a digital copy of the presentation slides and a handout summarising the key points covered in the workshop. We look forward to welcoming residents seeking clarification or looking to increase their knowledge in relation to the Residential Tenancies Board.



All Residents who attend will be placed in a draw for a €100 Voucher.

European Neighbours Day May 26th 2023

European Neighbours' Day is celebrated annually on the last Friday of May and this year will be marked on May 26th 2023. The day aims to encourage community members' interaction and friendship. It appears that withdrawal, loneliness, and isolation are on the rise worldwide. European Neighbours' Day promotes social interaction and intercultural understanding to strengthen links within communities. Residents have celebrated the day in the past by organising planting days, coffee mornings, afternoon teas, and clean-up days as part of their approach. Why don't you and your neighbours create a celebration on this day and share in the joy together?





Feedback! Customer Service Feedback Session

As part of excellent customer service and tenancy engagement with Tuath tenants' regular feedback is sought from tenants and residents. Recently, all Tuath tenants were invited to take part in a survey on Tuath's Customer Service, and to review the Residents Handbook. An online feedback session for residents on Customer Service at Tuath Housing was held on Zoom on Tuesday 21st of February. Many thanks to all the residents who gave their feedback for this session. Recommendations and additional information gathered from this session is presently being updated, we hope to have changes and new additions made to the Tenant Handbook in the coming weeks also.



Ciara Sloan from Dublin was the Winner of the €100 voucher.

Spring Online Bingo

Thank you to everyone who joined in on our online bingo in February, and congratulations to all the prize winners. Please be mindful that the next online bingo Zoom will be held on Thursday May 25th at 11:30am. Here is the link to register: <https://forms.office.com/e/37atyRRfkq>

If you sign up but are unable to attend, please remember to email us at getinvolved@tenantengagement.ie ; there are others on our waiting list who would be happy to take your place.



Remember! Online Bingo is free to play and lots of fun!



Community Fund – Now Launched!

Tuath are delighted to announce the launch of our 2023 Community Fund. If you are on a residents committee or are aware of a registered community group/ organisation doing great work in your local community that could make good use of additional funding support, please highlight Tuath's Community Fund to them. Funding awards from €250 to €1,000 are available. To request an Application Form & Guidelines or if you have any questions on the Community Fund, please feel free to contact Tenant Engagement with your query at tuathcommunityfund@tuathhousing.ie. ***Closing dates for applications is 5pm on Friday May 12th, 2023.***

Online Session for Parents – Plugged In Switched Off, Gaming, In person & Online



Barnardos Plugged in Switched Off this year is all about Gaming which will be held In Person in Dublin & also Online.

Taking a balanced approach, the session will look at both the positives and negatives to children gaming, how it's affecting children's lives in schools and what parents can do to help them to stay safe while gaming. You can choose to attend the conference in person, or watch online. For those who can't travel to Dublin, you can watch, live on the day and to ask questions to the panel using the comment function.

Register your place here <https://www.eventbrite.ie/e/barnardos-plugged-in-switched-off-gaming-youtube-live-registration-623549542467>. The link for the seminar will be sent to the email address provided this will be sent by Barnardos and not Tuath Housing



Enter Competition to Win Vouchers!

Enter competition to win first prize €100 or second and third prize €40 each - One4All Vouchers or Aldi Vouchers. All you have to do is take 2 to 3 minutes to provide your up-to-date contact details by clicking on the following link <http://bit.ly/3Z1Xo6O> or by scanning the QR code below with the camera on your smart phone and selecting the link that appears. Winners will be drawn each quarter and notified by text. Winners' names will also be posted on Tuath Housing Facebook page.



Enter Competition to Win!

First Prize €100 voucher, second prize €40 voucher
and third prize €40 voucher



All you have to do is take 2 to 3 minutes to update your contact details with Tuath Housing by clicking this link <http://bit.ly/3Z1Xo6O> or scan the QR code on the left with the camera on your smart phone and select the link that appears.

Competition Winners will be chosen each quarter, will be notified by text, and winners names posted on Tuath Housing Facebook page.

Housing update - Annual Unit Inspections Reminder!



Tuath began the process of conducting our annual unit inspections. The purpose of these inspections is to ensure that Tuath properties are maintained to good standards and to provide an opportunity for residents to discuss any tenancy issues or concerns with their Housing Services Coordinator.

The inspection itself will take approximately 15 minutes. The Housing Service Co Ordinator will complete a full walkaround of the property noting its overall condition and noting key issues such as:

- Repairs needed to be done in the property
- Any concerns with fire safety i.e., smoke alarms, fire blankets etc
- Gas boiler check
- And photos of the property.

Tuath will give advanced notice of two weeks to all Tuath residents to ensure resident availability. We look forward to meeting all our residents in the coming months and if you have any concerns, please do not hesitate to contact your Housing Services Coordinator.

Tenant Engagement Spotlight, March 2023!

On March 8th, 2023, International Women's Day was marked in an array of Tuath Housing complexes. It is a day on which women are celebrated for their accomplishments regardless of national, ethnic, linguistic, cultural, economic, or political boundaries. Local Gardai and Peter Mc Verry Trust staff also took part in some of the celebrations. They enjoyed socialising, sharing stories with Tuath staff and celebrated the day having some festive cakes! The images of tenants in Edenderry, Offaly, and Raleigh Court, Dublin are shown below. International Women's Day



You are receiving this email update because you agreed to receive updates and information about tenant engagement. If you no longer wish to receive updates, please email getinvolved@tuathhousing.ie, putting 'Unsubscribe' in the subject line.