



Welcome to Tenant Engagement's May Bulletin

Welcome to the May 2023 Tenant Engagement Bulletin. Summer has officially arrived, flowers are in bloom, and you can start planning activities once more outside. "May" is likely named after the Roman goddess Maia, who oversees the growth of plants, considering that, growth and planting are among the events scheduled for May. We have some fantastic upcoming activities here in Tuath that we hope you and your neighbours participated in and enjoyed. May is the month when certain celebrations, such as European Neighbours Day, take place, the estates and tenants that participated in festivities are mentioned below.

Check out Tuaths' Facebook page for the most updated information on local competitions and online seminars.

Keep Up to Date

Tuaths Tenant Engagement Team will be hosting a range of new supports, online classes and workshops and resident competitions during 2023. Keep an eye on our Facebook page for further information.



For the most up to date tenant information, competitions, activities, and events please like our Facebook page <https://www.facebook.com/TuathHousingAssociationLtd/>



Annual Rent Review Process

Dear Residents,

Exciting news! We are on the verge of completing our annual rent review process here at The Tuath. We want to extend our heartfelt appreciation to all the residents who have taken part in this crucial endeavour. Your participation has been outstanding, and we are incredibly grateful.

The 2023 Annual Rent Review Process has been a collaborative effort, combining both digital and paper forms. We applaud our tech-savvy residents who swiftly embraced the convenience of digital platforms and submitted their forms online. Equally, we commend those who opted for traditional paper forms, diligently completing, and returning them to us.

Realizing that some residents may need assistance, we have taken proactive measures to provide support where needed. Our devoted team of Rent Recovery and Housing Services coordinators have been actively reaching out to residents, offering guidance and aid in completing the forms. To ensure no one is left behind, our both Rents Recovery and Housing Services Coordinators will be conducting joint visits to properties where forms have not been returned, offering personal assistance.

Your collective engagement and participation have been truly remarkable. The high return rate of completed forms is a testament to the strong commitment and sense of responsibility our residents have toward a fair and transparent rent review process.

We want to express our deepest gratitude to all residents who have already submitted their forms. Your prompt response has been pivotal in ensuring a smooth and efficient rent review process. Your active involvement reinforces the sense of community we strive to cultivate here at The Tuath.

For those residents who have yet to complete their forms, we urge you to do so as soon as possible. Our dedicated team is ready and eager to aid, clarify any questions you may have, and ensure that the process moves forward smoothly. We are committed to supporting you every step of the way.





Feedback! Online Webinar on the Role of the Residential Tenancies Board (RTB)

Tuath tenants' regular input is sought to provide exceptional customer service and promote tenancy engagement. To give residents of Tuath Housing Association a better understanding of the role of the RTB and information on the dispute resolution service, the Housing Department recently invited all Tuath tenants to participate in an online webinar on May 3 at 8 p.m. The RTB policy of the Tuath Housing Association has recently undergone revisions, and the escalation procedure for handling disputes was also mentioned during the information session. Residents had the chance to learn more about the Residential Tenancies Board or ask questions in order to do so. The attendees found the webinar to be both informative and interesting.



Patricia Hamroni from Dublin & Dave Murphy from Wicklow was the Winner of the €100 voucher.



Online Magic Show- Friday June 16th @6pm

Tuath housing have organised an Online Magic Show for Friday June 16th at 6pm. RTEs Magician Joe Daly will bring an hour of entertainment to you and your family. If you would like to book a place you can do so at the following link (Places are limited):

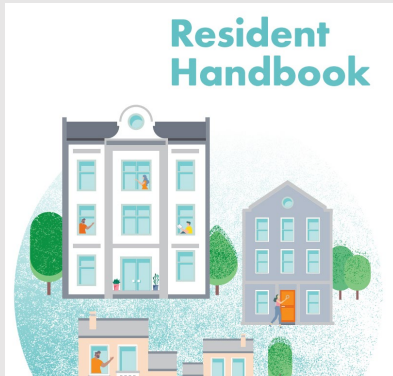
<https://forms.office.com/e/EC3jQQCq3L>



Online Session for Parents – Mindful Parenting

Thursday June 22nd at 11am

This 1 hr Workshop will give participants an Introduction to Mindfulness and how to develop some self-care techniques for busy lives. You will see the benefits from being present and how practicing Mindfulness can benefit your wellbeing. This session is open to parents but also those who feel the session can help their happiness. If you would like to attend the session, please register at the following link: <https://forms.office.com/e/NerFikvvEJ>



Updated Resident Handbook

Tuath Housings Resident Handbook has been updated to include additionally information, go check it out!

Click on either of the links below to see the updated version:

<https://tuathhousing.ie/tenant-home/> (In the resources section)

<https://tuathhousing.ie/tenant-home/manage-your-home/> (below the drop-down info boxes)



Enter Competition to Win Vouchers!

Enter competition to win first prize €100 or second and third prize €40 each - One4All Vouchers or Aldi Vouchers. All you have to do is take 2 to 3 minutes to provide your up-to-date contact details by clicking on the following link <http://bit.ly/3Z1Xo6O> or by scanning the QR code below with the camera on your smart phone and selecting the link that appears. Winners will be drawn each quarter and notified by text. Winners' names will also be posted on Tuath Housing Facebook page.





Enter Competition to Win!

First Prize €100 voucher, second prize €40 voucher
and third prize €40 voucher



All you have to do is take 2 to 3 minutes to update your contact details with Tuath Housing by clicking this link <http://bit.ly/3Z1Xo6O> or scan the QR code on the left with the camera on your smart phone and select the link that appears.

Competition Winners will be chosen each quarter, will be notified by text, and winners names posted on Tuath Housing Facebook page.

Housing update - Annual Unit Inspections Reminder!

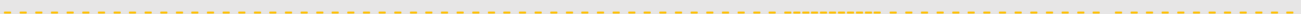


Tuath began the process of conducting our annual unit inspections. The purpose of these inspections is to ensure that Tuath properties are maintained to good standards and to provide an opportunity for residents to discuss any tenancy issues or concerns with their Housing Services Coordinator.

The inspection itself will take approximately 15 minutes. The Housing Service Co Ordinator will complete a full walkaround of the property noting its overall condition and noting key issues such as:

- Repairs needed to be done in the property
- Any concerns with fire safety i.e., smoke alarms, fire blankets etc
- Gas boiler check
- And photos of the property.

Tuath will give advanced notice of two weeks to all Tuath residents to ensure resident availability. We look forward to meeting all our residents in the coming months and if you have any concerns, please do not hesitate to contact your Housing Services Coordinator.



Tenant Engagement Spotlight, May 2023!

European Neighbours Day was celebrated on May 26th with a focus on inclusion and diversity in several Tuath Housing developments. Improved community cohesion and communication are the stated goals of the day. People are living more isolated lives and social ties are decreasing. Neighbour's Day promotes social gatherings and is intended to encourage people to have fun getting together. Celebrations took part Nationally across many of Tuaths developments, see some of the great pictures that were taken below:



You are receiving this email update because you agreed to receive updates and information about tenant engagement. If you no longer wish to receive updates, please email getinvolved@tuathhousing.ie, putting 'Unsubscribe' in the subject line.