

Residents' Magazine

Equality, Diversity & Inclusion

Tuath Housing is striving for a better balance in opportunities, resources, and decision-making processes for our residents and communities. Being more aware of and proactive about the diversity of residents will ensure we provide the right services and meet their needs.



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WELCOME

A MESSAGE FROM AINE MC GALEY CHIEF OPERATIONS OFFICER

Welcome to the Autumn/Winter edition of our Residents' Magazine 2023 and hello to all residents. I have recently joined Tuath in the last few months as, Chief Operations Officer and I am delighted to be part of the team. My role oversees housing management and property services, and I am extremely impressed by the outstanding work being delivered. This includes the collaboration and focus on residents being at the heart of our service, and having a voice in shaping what this looks like for the future ways.

I recently had the opportunity to speak with housing professionals from both Ireland and the UK on a subject that I am passionate about, equality, diversity and inclusion. What I learnt from this experience, was that it means different things to us all. The premise, however, is that both individually and collectively, we have the ability to make change happen. By working together and supporting one another, whether it be the services we offer, to how we communicate with residents and stakeholders, we can make a powerful and real difference to all, ensuring that all residents are given equal opportunity.

Tuath prides itself on continuously learning and reviewing the services that we provide to our residents and is working in partnerships with residents to ensure their voices are at the centre. Tuath has established an internal Customer Care working group, so that we can identify issues and solutions and tailor our services in accordance with this.

We also have our Tenant Engagement strategy, which is at the forefront of how we deliver our housing management and property services. Our tenant engagement team focus solely on ensuring residents can thrive in their tenancies, as well as make a positive impact and contribution to their communities. Meeting residents where they are at is key to how we deliver this and identifying opportunities where needed.

A key pillar in our strategic plan is delivering a first-class service to all, and we welcome feedback and ideas on how we can improve, as well as celebrate achievements.

Tuath is leading the way to ensure we can continuously drive service improvement and enhance our services using data analytics and reviewing policies and procedures to reflect this. Whilst there are many methods of communication available to residents and external stakeholders, it is key that we meet all residents where they are at, and what works best for them.

Our team pride themselves on being front facing to all residents and being that support and listening ear when needed. Embracing differences and tailoring our services to suit is key to ensuring we have long lasting and thriving communities that our residents are proud to call home.

I hope that you enjoy this edition of the magazine and that the articles and content show the importance Tuath places on equality, diversity and inclusion. Wishing you all the very best,

Áine



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Following your feedback and to support the environment we are distributing this edition of the magazine in digital format. All issues of the Residents' Magazine can be viewed at www.tuathhousing.ie in the Tenant Engagement menu.



Residents at Knightsbrook, Trim enjoying one of the many Tuath Summer Events.

TUATH HOUSING'S ACCREDITATION AS AN AGE FRIENDLY BUSINESS BY AGE FRIENDLY IRELAND

Older people have a crucial role to play within the strategy in accomplishing the action plan's goals and objectives. We want to ensure that we are getting opinions and feedback, so they feel they are listened to, that their feedback matters, and that they are empowered to play a part in the decision making about where they live. We have made a commitment to hear the voices of our older residents and act and respond to their needs. Over the past number of years Tuath Housing has celebrated Positive Ageing Week in eight of our older person schemes. Positive Ageing Week (PAW) is an initiative by Age Action to celebrate and emphasise the positive aspects of aging and the significant roles older individuals play in our communities and families.

The tenant engagement and housing teams celebrated PAW this year with a variety of events and activities in Clonmullion, Co. Kildare, Killinchy, Co. Laois, La Touche, Co. Wicklow, Raleigh Square, Dublin, Castlemanor, Co. Cavan, Knightsbridge, Co. Meath and Castleross, Co. Monaghan and Arus Mhuire, Co. Cork. We have a host of events taking place this last week from

planting bulbs and trees, afternoon tea, guest speakers, arts and crafts, healthy eating awareness, chair yoga and lots of cake!

We are also pleased to celebrate Tuath Housing's accreditation as an Age Friendly Business by Age Friendly Ireland. In November 2022 Margaret Hanrahan, Tenant Engagement Manager took part in training with Age Friendly Ireland to become the Age Friendly Business Recognition programme champion for Tuath Housing. The Age Friendly champions role is to develop ideas to create a charter of commitments and ask older persons what they like and what can be improved? The Age Friendly Business Recognition programme ask for a short survey to be carried out however Tuath Housing wanted to expand on this and developed a survey of 26 questions. The draft questions were shared for discussion and approval by residents at in person coffee morning tenant engagement events. Following approval by residents the survey was circulated in person by Tuath staff to eight pilot schemes of 213 households between July and August 2023. Residents were asked about their experiences in relation to social engagement, communication

preferences, accessibility to outdoor areas, mobility transportation and housing, technology and digital accessibility and health and community support services.

The link below is the published findings and recommendations following the survey. We will work with residents and our teams in Housing, Repairs, Property Services, and all other departments to ensure that our older persons continue to feel safe and secure in their homes. We will also continue to work with residents to create and develop connections to community and provide engagement opportunities.



Please take a look at the paper below for more details and to see the survey results.

<https://flipbookpdf.net/web/site/456a2069beb92cfc51fc29ccbbebedb82812885eFBP25304890.pdf.html>

TENANT SATISFACTION RESULTS 2023 - QUARTER 3

This year Tuath has engaged an impartial third party to capture the satisfaction level of residents under the service provision of Tuath. Tuath has implemented a quarterly tenant satisfaction survey which seeks to identify satisfaction levels associated with your home, your neighbourhood, Tuath's repairs service, communications, and tenant engagement.



YOUR COMMUNITY

INTERDEPARTMENTAL COLLABORATION

Tuath staff alongside the Rents, Repairs and Property Services teams have been attending coffee mornings nationally to address residents concerns about their homes.



RESIDENT SURVEY ON RENT REVIEW

Residents of Tuath have gone through our "annual rent review" procedure over the last few months. The 'keyholder' online platform served as the foundation for a new digital rent review that we unveiled this year. Please take a moment to respond to a brief survey about your ideas and experiences with us. It raises topics like:

- Do you think that the new digital process is an improvement?
- Were you satisfied with the customer service?
- How satisfied were you with the overall process of the digital rent review?

We will be able to better understand how to enhance our services and ensure that we are meeting your needs as a resident with the help of your feedback. Although we appreciate how essential your time is, we want to reassure you that your participation in this survey won't go forgotten. We respect your viewpoint and want to provide each resident a voice in how we conduct business. Your response to this poll will assist us in achieving that goal. You can complete surveys in an anonymous manner, but if you'd want to be entered into a drawing to win a €50 gift card, you can do so by including your contact information in the survey.

Annual Rent Review Process

Have your Say!



Take five minutes out to take part in an online survey on the new digital platform 'keyholder', introduced this year for Tuath residents to complete their annual rent assessment. Surveys can be submitted anonymously or if you wish to enter a competition, give us your contact name and number and we will enter you in for a draw to win a €50 euro voucher.

To enter go to: <https://bit.ly/3LEqjp4> Or scan the QR code opposite and follow the link.



Survey on Keyholder - Tuath's New Online Rent Assessment Platform.

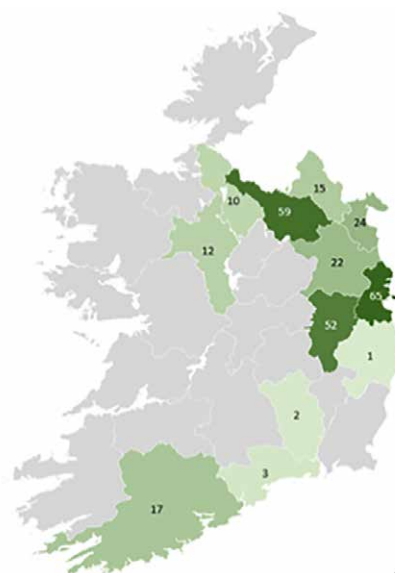
TENANT ENGAGEMENT TEAM JOIN FORCES WITH REPAIRS TEAM TO SUPPORT YOUR QUERIES ONSITE!

The Tuath Repairs team plans to host "Repairs drop-in sessions" on-site for our Housing Groups and areas that could benefit from them over the coming weeks and months in an effort to interact directly with our residents and communities. As part of this, we'll be on hand if you have any questions or concerns. It's also an opportunity to talk about any minor issues you may have with your house that aren't generally the responsibility of the Repairs team but that we might be able to help you with while we're there. It will also be an excellent chance for you to ask questions, such as how to operate your home thermostat efficiently. We are working with our contractors to create a helpful collection of "how to" films to assist you with this. At the drop-in events, we also plan to have a contractor present to offer their expertise and professional advice. Please keep a look out for an upcoming drop-in session in your neighbourhood being announced via SMS text message from Tuath to your housing group.



PROPERTY SERVICES ENERGY UPGRADES

Our Property Services Team have completed 282 energy upgrades to date in the location highlighted below at a cost of €6.8 Million with SEAI Grants of €3.5million. We are approx. 20% of the way through upgrading our properties and should be complete between 2027-2028. With the energy upgrades we have reduced energy usage, carbon emissions and annual running cost by approx. 62%.



GUEST CONTRIBUTOR

MENTAL HEALTH IRELAND

Established in 1966, Mental Health Ireland is the longest established mental health charity in Ireland. We promote mental health, wellbeing, and recovery for individuals, families, and communities through training, campaigns, education bursaries, local and national events, research, and community development programmes.

Equality, diversity, and inclusion is so important to how we do our work and why we do it.

We know that a large proportion of mental health distress is caused by factors outside of peoples' control, like inequalities in housing, education, access to green space, employment, and social and health supports. We call these the 'social determinants of health'. Mental health challenges often come about not because of what 'is wrong with us' but rather because of what has happened to us. This informs how we approach our work.

In our work we use a process called coproduction. Coproduction is way to involve end users as equal participants in the development and roll out of projects. So, for example, when we were developing our *Stronger Minds, Happier Lives* training for people with intellectual disabilities, Special Olympics athletes were there from the very beginning deciding what the programme would look like.

One of the most beneficial actions we have taken in relation to equality, diversity and inclusion is asking the experts for help. Over



Sonia Rennicks
Head of Education,
Training & e-Mental
Health

the last number of years, we have worked with partners like the NCBI, Usher Syndrome Ireland, Irish Penal Reform Trust, NALA, See Her Elected, Special Olympics Ireland, Family Carers Ireland, Traveller Development Groups, and so many more. We have learned so much from them and now we're doing our best to incorporate that learning into everything we do.

TOP TIPS

Whilst there are many external factors which affect our mental health, there are things we can do every day to look after our mental health. **Five Ways to Wellbeing** (New Economics Foundation) is a good guide.

CONNECT

This will look different for everyone but is about doing things that give you a sense of belonging and community. It could be picking up the phone to call a friend you haven't spoken to in a while, or it could be inviting a new neighbour who doesn't know the area for a cup of tea.

BE ACTIVE

Being active helps us to stay physically well, which has a direct impact on our mental health. It could be anything from gardening, to doing chair yoga, to helping to keep the neighbourhood clean and tidy, playing a sport or even cleaning.

TAKE NOTICE

We tend to constantly think and worry about the past or future. Taking notice means bringing our attention back to the present, to what you are doing right now. This can reduce worry and anxiety.

KEEP LEARNING

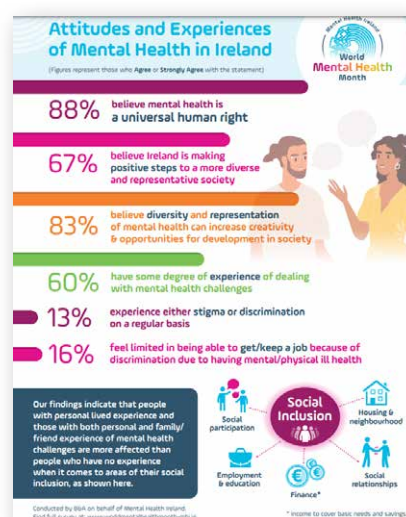
Whether it is learning a new recipe, reading about a new topic, figuring out how the latest gadget in the house works or attending a workshop or course, learning gives us a sense of accomplishment, achievement, and movement.

GIVE

Giving boosts our wellbeing. You could give your time by joining the

tidy towns committee or the residents' association. Or give a friend who is having a hard time a visit.

You can find out more on www.mentalhealthireland.ie.



YOUR COMMUNITY CONTINUED

STAND OUT FROM THE CROWD EMPLOYMENT AND TRAINING PROGRAMME

Tuath Housing announced the “Stand out from the Crowd” employment and training campaign in 2021 during COVID-19.

As part of the programme, a number of free webinars were provided to help residents build their confidence and find resources in the demanding employment market. The major objective of the programme was to remove obstacles to employment, and it assisted participants with C.V. preparation, simulated ZOOM interviews, learning acceptable interview outfits, and various other tasks.

Due to the programme’s remarkable success, Tuath Housing is bringing Stand Out From the Crowd back in 2024. We want to encourage our residents to learn new skills so they may present themselves in the best possible light when beginning a new career path through employment, an apprenticeship, further education, or training. Expert speakers are being scheduled, and timings are being confirmed. The course will be delivered online and begin in January 2024.

For more information or to register for the workshops, you can scan the QR code below or you can click on the link here: <https://forms.office.com/e/D2tqGieeHp>



NEW HORIZONS EDUCATION BURSARY 2023

Tuath Housing has launched the “New Horizons” Education Bursary. In the context of education, the “New Horizons” metaphor is used to encourage residents to step outside of their comfort zones, explore new topics and ideas, and pursue new skills and knowledge. It emphasizes the idea that learning is a lifelong process, and that there is always more to discover and explore.

The funding provided through New Horizon education bursary can help residents to partake in accredited or non-accredited courses, short or long-term in duration. Funding provided can vary from €250 to €1000. Proof of course registration must be provided when applying.

Participating in the New Horizons Education Bursary can have a range of benefits, including boosting your confidence and social skills, meeting new people, and enhancing your

employability skills. Learning new skills and knowledge can also lead to personal growth and development, as well as new opportunities for career advancement. Participating in education and training you can also gain exposure to different perspectives and ways of thinking, which can broaden your horizons and make you more adaptable in today’s fast-paced and ever-changing job market.

Tuath looks forward to supporting and investing in the education and development of their residents. Programs like “New Horizons” can have a positive impact on individuals and the community. It’s worth considering for those who are looking to improve their lives and achieve their lifelong goals. To avoid disappointment be sure to review the application guidelines and requirements to determine if you are eligible to apply for the Education Bursary.

If you would like to apply, please click on the link <https://shorturl.at/knpt3> to the application form. Any queries in relation to the application for the New Horizons Education Bursary please email: newhorizons@tuathhousing.ie or see our website tuathhousing.ie/tuath-education-bursary/



YOUR COMMUNITY CONTINUED

ENERGY SAVING TIPS

Finding solutions to lower our energy bills and save money is more crucial than ever given the ongoing rise in the cost of life for everyone. We can achieve this by making little adjustments to our behaviour and habits to use less energy during regular tasks.

Residents can find an array of information on how to conserve energy at home and increase the energy efficiency of your items and equipment at the Sustainable Energy Authority of Ireland.

There are lots of ways to make your home more energy efficient and comfortable. Click on some of the links below to learn tips to save energy and you'll reduce your energy consumption and bills. Alternatively, you can visit the SEAI website www.seai.ie/home-energy/energy-saving-tips/



TEMPERATURE

When using your thermostat, reduce the temperature by 1°C and you could save 10%.



DRAUGHTS

Tackle the cold draughts around your home. That way you will keep heat where you need it.



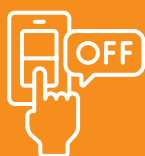
TIMERS & CONTROLS

Heat it when you need it - use timers or smart heating controls to fit your routine.



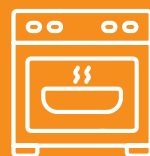
HOT WATER

Use a timer and only use immersion when you need it.



SWITCH OFF

Switch stuff off - pull the plug!



COOKING

Cook clever and make the most of your oven, hob, and kettle.



LIGHT

Don't turn on lights until necessary and don't forget to turn off when finished leaving a room.



ENERGY MONITORS

Find out how much energy you are using in real time and base decisions on this information.



APPLIANCES

The biggest energy users are the shower, cooker, tumble dryer, washing machine and kettle – use them sensibly.

For additional information please visit:
<https://www.seai.ie/home-energy/energy-saving-tips/>

seai SUSTAINABLE
ENERGY AUTHORITY
OF IRELAND

YOUR COMMUNITY CONTINUED

TUSLA PARENT PARTICIPATION FUNDING - LETS GET INVOLVED- A FAMILY RESPONSE

Tuath housing was successful in allocating funding via the Tusla Participation Funding 2023. The Lets Get Involved – A Family Response initiative was a collaboration with other local services in the Finglas area. We strongly believe in the importance and value of working in partnership with our many stakeholders and creating safer communities. Parents, children, and young people in An Riasc in Finglas, Dublin were consulted, participated, and engaged at every stage of the project. This project was supported by several local community services, having numerous services working together will promote community inclusion.

The goal of this project was to empower local parents, children, and young people to create a sense of pride and ownership of their area whilst all the time creating a sense of community. Having children and parents working together supported positive relationships. At the centre of this project will be the residents both adults and children. The artist supported all who engaged to envision a picture that represents their community. Parents, children, and young people were offered a safe space to form and express their views on Finglas. The first draft of the mural has been created, and it is hoped that the completed work will be ready by midterm break in



October. To take part in the final phase of the initiative, we will once more gather Tuath residents.

TUATH COMMUNITY FUND 2022

The fund assists groups who are providing essential services to vulnerable people. The funding is intended to have a positive impact on residents' well-being and overall quality of life. Tuath Housing Community Fund was created to strengthen community bonds and to build communities. Residents' groups involved in the Tuath Housing Tenant Engagement initiative, not-for-profit community groups and voluntary organisations may apply for the funding. Examples of community groups who have applied include youth groups, organisations providing services to older residents, family resource centres, parenting support groups, afterschool's, etc. The fund will assist communities where Tuath Housing residents live. Initiatives are responding to the immediate support of people's needs. Here are some of the Tuath Community Fund 2022's final recipients:

With the help of Tuath Community Fund 2022, residents of Borris Meadows in Co. Laois finished their green project. Through initiatives like this, both adults and children are introduced to nature, where they learn the value of protecting it and that it's never too early to make a difference in the world. The two characteristics it teaches kids—responsibility and patience—will serve them well throughout their lives, which is the most astonishing part.

RTÉjr's Joe the Magician is here! brought to Tuath Housing his children's comedy, magic, and illusion act. Joe's act combines stunning illusions with laugh-out-loud comic magic. It was a dramatic rollercoaster ride that reinvented kids' entertainment. Both an online magic show and a different outdoor presentation, which were both funded by the Tuath Community Fund 2022, were attended by Tuath residents of all ages.



Tuath residents both old and young attended an Online Magic show and a separate outdoor show all of which were also funded through the Tuath Community Fund 2022.



Residents at Borris Meadows Co Laois completed their Green Project with Tuath Community Fund 2022.

YOUR COMMUNITY CONTINUED

TUATH HOUSING BEST KEPT ESTATE AWARDS 2023

After the resounding success and positive response received from last year's inaugural Tuath Housing Best Kept Estate Awards, we were thrilled to announce the reopening of this now annual award in August 2023. The award for Best Kept Estate is given to housing estates across Ireland where Tuath residents live to recognise the outstanding contribution of communities who come together to dedicate their time, energy, and resources to improve estates and foster community spirit.

SIX AWARDS WERE MADE IN TOTAL THIS YEAR.

Entries for the Tuath Housing Best Kept Estate Award were submitted by Housing Officers at Tuath and new this year, Tuath Residents could nominate their own estate. Final judgment was made by in September and the six overall winners were chosen based on the following criteria.

1. Effort Involved
2. Absence of Litter
3. Planting of trees, shrubs, flowers in communal areas and gardens
4. Condition of houses in the Scheme
- 5 Absence of unsightly objects
6. Special Factors

Tuath Housing is delighted to now announce the winners of the 2023 Tuath Housing Awards for Best Kept Estate 2023.

OVERALL WINNERS:



1
Millworks, Islandbridge, Bellevue,
Dublin 8



2
St. Vincents, Collins Avenue,
Dublin 9



3
Fenton Green, Church Street,
Kilcock, Co. Kildare



4
Springville House, Blackrock Road,
Ballintemple, Cork



5
Bakers Lot, Kickham Street,
Carrick on Suir, Co. Tipperary



6
Knightsbridge Court, Trim,
Co. Meath

Each winning estate will receive a plaque to be proudly displayed in their estate, a testament to their dedication to creating a truly remarkable place to live. But that's not all!! In addition, they will also be presented with a €500 garden centre voucher giving the winners an opportunity to further add more splendour and charm to their Estate.

In the upcoming weeks, we will plan and coordinate a visit to each of the winning estates. We eagerly look forward to the moment when we can personally present the well-deserved prizes to the deserving recipients.

We would like to thank residents who nominated for this year's Best Kept Awards, there was a very high standard of entries for this year's competition. The staff at Tuath Housing would also like to extend hearty congratulations to the 2023 winners of Tuath Housing's competition for the Best Kept Estate Awards for their exceptional contribution to the communities in which they live.

YOUR COMMUNITY CONTINUED

TUATH GREEN TEAM: SUSTAINABILITY AT CHRISTMAS

IRELAND GENERATED AN ESTIMATED 97,000 TONNES OF PACKAGING WASTE OVER CHRISTMAS 2022

Christmas is one of the worst times for over-consumerism and waste. This year the Tuath Green Team are promoting a more mindful Christmas amongst our staff and residents. If each of us make small changes to our Christmas lists and a more conscious effort to be mindful purchasers, it will have a long-term positive effect on our environment.



- **Quality over quantity:** when buying gifts, think less but better, putting the time into picking a quality item that will last a long time, this reduces the chances of gifts going to waste and can be better for your wallet. Buy gifts with value, meaning and purpose.
- **Kris Kindle:** Our priority should be to consume less, to stop the frenzy of spending on things that our loved ones don't need, or – if we're honest – might not want at all. Kris Kindle (or Secret Santa) is the ideal activity to limit gift-giving between adults: everyone's name goes into a hat, and you buy a present only for the person whose name you pick.
- **Wrapping paper:** Unfortunately, most wrapping papers are impossible to recycle: laminated and covered in glitter they end up in landfill after being used once. Switch to brown eco-friendly wrapping paper or even newspaper.
- **Eco-friendly Christmas crackers:** most regular Christmas cracker designs contain non-recyclable materials such as glitter, foil and plastic which contribute to landfill and waste. By using eco-friendly crackers that you fill yourself you reduce waste as you can use them every year, fabric options can be washed and stored away.
- **Christmas Trees:** If you have an artificial tree make sure to use it for many years. Artificial trees are more energy intensive to produce than a real one and are not recyclable, so will languish in landfill for years and years. If you buy a real tree, don't drive far to get it, and make sure to recycle it after Christmas. Christmas fairy lights add to our electricity bills, so swap them for LED or solar-powered ones.



YOUR HOME – KEEPING SAFE

LIGHT UP LOCK UP

Lock Up Light Up is An Garda Síochána's anti-burglary awareness campaign which encourages homeowners to protect their homes over the winter months, when burglaries traditionally tend to rise.

Over the winter months, targeted activity across Garda divisions will include checkpoints, increased patrolling in burglary hot-spots, and the provision of impactful and useful crime prevention advice.

Data from the Garda Analysis Service shows that one-third of all burglaries are through the front doors - with most burglars using their own body to gain entry. Other key findings include:

Burglars also commonly target back doors (26%), back windows (24%) and front windows (8%), with one in five cases involving a burglar getting

access through an unsecured door or window.

Jewellery and cash remain the most common objects stolen, with €600 being the average value of goods taken.

Computers, mobile phones, TVs and games consoles are also among the top items stolen.

Nearly half of burglaries (46%) occur between 5pm and 11pm.

The practice of 'fishing', where car keys are fished through a letterbox by burglars, also remains a problem with the Dublin region most at risk.

Having your home burgled is a distressing and traumatic experience. An Garda Síochána is hoping that by raising awareness of some simple crime prevention measures, such as locking up and lighting up, less Irish

families will have to endure the pain of being burgled this winter.

If going out, Irish homeowners should endeavour to make sure their home looks occupied - to Lock Up and Light Up. Use timer switches to turn on lights, lock all doors and windows, store keys away from windows and letterboxes, and use your alarm.

Taking these simple steps will lessen a home's vulnerability, deter burglars and protect homes.



FIRE SAFETY AT CHRISTMAS

Christmas time is such a magical time; however, it creates additional fire safety risks in the home. We have some tips below to help you avoid any disasters.

Christmas Trees

- An artificial tree is safer than a real tree as it is fire-resistant.
- Check for a genuine CE mark when you are buying.
- If you choose a real tree, use it with a base that allows for watering of the tree. This will keep the tree hydrated, greener, shed less, last longer and more resistant to fire.
- Use low-energy, low-heat LED Christmas tree lights. Never use candles.
- When you are ready to dispose of your Christmas Tree dispose of it in a recycling centre, or

drop-off point. Details of these can be found on the website of your local authority. Do not burn your tree in a fireplace or stove.

Christmas Lights

- Use low-energy, low-heat LED lights wherever you can. Ensure they have a genuine CE mark.
- Only use outdoor lights outside. They have a better Ingress Protection (IP) rating which makes them resistant to damp and water.
- If you are using outdoor lights make sure all wires and connections are rated for the outdoors. Don't pass wires through windows as this will damage the cable and possibly your window.
- Before putting up lights, check all the wiring for fraying, kinks or broken connections. Throw the lights out if you find any.

- Don't overload sockets and avoid the use of extension leads.
- Unplug lights when you go to bed or go out. Don't use timer switches.

Santa Claus

- Santa Claus loves a clean chimney, have your cleaned for him.
- Due to cutbacks, Santa may not provide batteries. Check in with him before-hand and have a stock. Never be tempted to remove batteries from Smoke or Carbon Monoxide Alarms.



TENANT ENGAGEMENT

The programmes, events, and activities offered by our tenant engagement team assist and strengthen the local communities where Tuath residents live. We also collaborate with local groups which can help residents get any advice, guidance, or support they may require. Send an email to getinvolved@tuathhousing.ie or give your local Tuath Housing office a call if you'd like to participate or learn more about tenant engagement.

SUMMER EVENTS

Tuath Housing residents and staff all over the various Tuath developments had a great time celebrating the Summer holidays. A broad range of activities were held at tenant's communities both by Residents' Groups and the Tenant Engagement Team. Summer events provide a safe environment for residents to develop social skills, decision-making skills, and maybe even experience the great outdoors. We hope by offering events it may be the initial start in residents setting up their own community group, empowering them to embed a culture of support and engagement in their community.

We would like to express our gratitude to the community organisations that took part in the celebrations. Building and maintaining vibrant, supportive communities requires cooperation and a sense of community. People may do considerably more when they work together to pursue a common objective than they could on their own.

For both young and old people of Tuath, the summer of 2023 was a happy and celebratory time.



Residents at An Knightsbrook, Trim & St Vincents Dublin enjoying some outdoor summer activities



Residents at Enniskerry & Trim enjoying Summer Events



Residents soaking up the sun at Family Fun Day in Louth



Games, races and some magic at Cabra Fun Day in Dublin

HFA SUPPORTED SUMMER CAMP IN CORK

Tuath Housing were delighted to welcome Barry O Leary CEO of the Housing Finance Agency, to present "Back to School" packs to mark the close of a Summer Youth Camp Project with residents of Knocknacullen, Cork City. Together with support from the Housing Finance Agency's Social Investment Fund, Tuath Housing and Let's Go! Summer Schools Ltd. created the camp.

Children engaged in a range of fun, action-packed activities, and games during the week, including KMX Karting, toppling tubes, and a mobile climbing wall in addition to inflatable games, archery, and graphic design.



PLANTING MONTH

Every year, Tuath celebrates National Bulb Planting Month in October. Communities can work together to plant daffodil bulbs, which give a lovely splash of colour in the spring and lift feelings after the dark winter months.



Planting month celebrated at Clonmullion Kildare



Planting Day at Cathedral View, Dundalk



Planting day Baker Hall and Gort Fionnbarra, Navan

POSITIVE AGEING WEEK - OCTOBER 1-7, 2023

Tuath staff and residents in our older schemes celebrated Positive Aging Week with a jammed packed week of information sharing, fun and outdoor activities. The theme of PAW 2023 was Challenging Ageism- Reframing How We Think, Feel and Act towards aging and older persons. At Tuath Housing we aim to promote the agency of older people and to celebrate the contribution they make to families, workplaces, communities, and society as a whole. Here is a sample of what residents got up to that week:

Residents at Raleigh Court Trim Celebrate Positive aging week



Arus Mhuire residents in Cork celebrate Positive Aging Week with a talk by ALONE about its services for older people

TENANT ENGAGEMENT CONTINUED

INTERNATIONAL DAY OF SIGN LANGUAGES

The UN has worked to encourage the use of sign language internationally and acknowledges its importance. The International Day of Sign Languages was declared by the UN General Assembly on September 23 to promote sign language and the rights of the deaf community. Worldwide celebrations took place on this day to acknowledge sign language and promote its value in encouraging inclusivity and communication.

Using hand gestures, body language, and facial expressions, sign language is a visual form of communication. Contrary to popular belief, sign languages are not universal and differ from nation to nation, much like spoken languages do. There are more than 300 different sign languages in use globally. Despite these differences, sign languages have a few things in common: To transmit information regarding distance and direction, space is frequently used. Additionally, grammar and syntax in sign languages differ significantly from those in spoken languages.

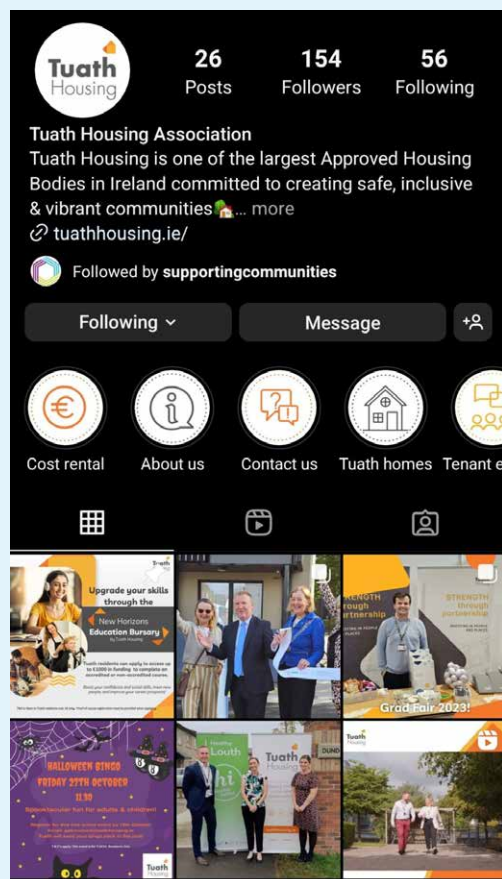
Tuath employees participated in a sign language lesson with one of our fantastic residents in celebration of this wonderful day and our residents who are members of the deaf community.



NEW INSTAGRAM PAGE

Follow us on Instagram!

Our new Instagram page is up and running. We're excited to announce that our Instagram profile has officially launched. On this page, we'll be sharing more of the work we do to build brighter, more sustainable communities. We think that this platform will provide us the chance to communicate, share, and connect with you in addition to highlighting our goal. Discover more of Tuath's amazing work by following us [tuath_housingassociation](https://www.instagram.com/tuath_housingassociation)



TUATH'S CHRISTMAS CARD COMPETITION IS NOW OPEN!

Calling all Tuath residents aged 12 and under. Would you like to design the front cover of this year's Christmas Card for Tuath Housing? See the flyer for all the details of how you enter this competition. Closing date Friday 17th November 2023.

Christmas Card Art Competition 2023

We are looking for tenants to design Tuath Housing's Christmas Card for 2023

1st Place: €50 Smyths Voucher
2nd & 3rd place: €25 Smyths Vouchers

1. Competition open to Tuath residents only
2. Must have name, age and address clearly printed on back of picture
3. Must be under 12 years of age
4. Must be child's own work and be hand drawn on an A4 page

Please submit your entry via:
Text: WhatsApp- 0871898714
Post to your Tuath Regional Office
Email: getinvolved@tuathhousing.ie

Closing date is Friday 17th November 2023

NEW DEVELOPMENTS



Crann Darach, Montenotte, Cork – Cork City Council

Crann Darach is a Cork City Council development featuring 54 homes in total, including 2, 3, and 4-bedroom townhouses. It comprises 27 affordable homes for first-time buyers and 27 social homes managed by Tuath Housing. This high-quality family housing estate focuses on sustainability and community facilities, providing an attractive living environment. The project, in collaboration with Murnane & O'Shea, blends seamlessly into the existing residential area of Montenotte, offering well-designed homes with driveways and gardens.



Springville House, Blackrock Road, Cork – Cork City Council

The Springville House office-to-residential development, a partnership between Cork City Council and Tuath Housing, has resulted in the transformation of a derelict office block into 35 new A-rated homes. It stands as a prime example of successful collaboration between and represents a pioneering response to Ireland's housing challenges by delivering high-quality, energy-efficient homes. The project was funded via a loan from the Housing Finance Agency and Capital Advance Leasing Facility (CALF) funding from the Department of Housing.



Ferrard Court, Drogheda, Co. Louth – Louth County Council (DJI-0639)

Ferrard Court marks the first-ever delivery of cost rental housing in County Louth. This brand-new residential development offers a mix of two- and three-bedroom apartments and duplexes, with below market rents. Tuath is the leading provider of cost rental housing in Ireland. To date, the Association has delivered over 300 cost rental homes in partnership with local authorities, the Department of Housing, The Housing Agency, the Housing Finance Agency and our developer partners.



Northern Cross, Dublin – Dublin City Council (DJI_0741)

We're delighted to share the amazing progress being made on this impressive development at Northern Cross, situated on the Malahide Road in Dublin. On completion, the development will deliver 191 residential homes in a single block, comprising up to 9 storeys over basement. Through working in partnership, new high-quality, high spec apartments homes will be delivered that will address the critical need for safe, secure, high-quality housing in the area.



Parklands (DJI_0913)

In August, Minister of State Jennifer Carroll MacNeill TD, visited the Parklands development in Citywest to announce a unique collaboration between Tuath Housing, the Credit Union Approved Housing Body (AHB) Fund. This partnership has enabled the delivery of 52 social homes, addressing the critical need for affordable housing in the region through a new stream of private finance from credit unions. The first phase, consisting of 15 homes, is now ready for letting to people from the South Dublin County Council housing waiting list.

TUATH STAFF AND RESIDENTS CELEBRATE HALLOWEEN

This year, both residents and employees dressed up in full force for Halloween. Despite the poor weather, residents' groups and residents all throughout the country worked hard to put on amazing events on schemes with a great turnout. The Tuath Tenant Engagement Team would like to express its gratitude to all of the staff, residents and residents' committees that nationwide organised events this year. Bravo to all parties involved. Here is only a small sample of some of Halloween's highlights.



TUATH HOUSING ASSOCIATION

Changing Housing for the Better

Housing Association is a company limited by guarantee, incorporated in the Republic of Ireland under Registered No.326944 Charity No. CHY14356 Tax Reference number 6346944R

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