



Welcome to Tenant Engagement's November Bulletin

November! The world is slowing down, nature is going to sleep, and this is a time to pause, a moment for all of us to rest."

Halloween is over and we are straight into the Christmas planning already here at Tuath! We're looking for talented residents to design this year's Tuath Housing Christmas Card for 2023!

So get your pencils, markers and crayons at the ready and get your design in before the closing date.

See flyer below for more details.

Supporting Communities Irish Council for Social Housing



Christmas Card Art Competition 2023

We are looking for tenants to design Tuath Housings Christmas Card for 2023

1st Place :€50 Smyths Voucher
2nd & 3rd place: €25 Smyths Vouchers

1. Competition open to Tuath residents only
2. Must have name, age and address clearly printed on back of picture
3. Must be under 12 years of age
4. Must be child's own work and be hand drawn on an A4 page

Please submit your entry via:
Text: WhatsApp- 0871898714
Post to your Tuath Regional Office
Email: getinvolved@tuathhousing.ie

Closing date is Friday 17th November 2023

The flyer features a festive orange background with white snowflakes. On the left is a street lamp and a small house with a chimney. On the right is a larger house with a chimney. The Tuath Housing logo is in the top right corner.

New Home Self-Inspection Procedure

Tuath is introducing a new home inspection procedure to make Home Inspections more convenient and easier for residents. Annual house inspections are mandatory for all residents and a legal requirement for housing bodies to conduct under the Housing Regulations 2019. The new process has been developed based on recommendations provided directly from residents who took part in feedback sessions with housing staff on the annual inspections process. Based on your feedback, we are excited to roll out our new and improved Self-Declaration Inspection procedure from 23rd November 2023 which aims to provide you with a hassle-free way to participate. Tuath will be holding two online sessions on **Tuesday 21st November at 8pm and Wednesday 22nd November at 11am** to demonstrate how the app works and answer any questions you may have. Please see Zoom Meeting information below for logging on to a Zoom session.

Here's what you can expect from the new Self-assessment App:

- **Convenient Digital Form:** Within the next week, you will receive a link to the inspection report via SMS on your mobile device.
- **Capture Room Photos:** You'll be asked to snap real-time photographs of each room in your home, ensuring we have a clear picture of your living space.
- **Report Repairs or Defects:** This is your chance to report any repairs or defects that require attention in your home.
- **Submit with Ease:** Once you've completed the inspection, simply press the submit button. Your report will be sent directly to your Housing Services Co-Ordinator, for review and to action any requests.
- **Swift Repairs:** Any repairs that fall under the landlord's responsibility will be promptly flagged for our dedicated Tuath Repairs Team to assign a qualified contractor.
- **Help When You Need It:** If you encounter any issues while completing the report, rest assured that your Housing Services Co-Ordinator will assist you every step of the way.

Not everyone will be eligible to complete this self-assessment process. For example, it can only be offered to residents who have been engaging with our staff when a home inspection has been requested in the past. If you do not receive a letter in the next week, please contact Tuath to see if you are eligible. Residents can also choose to opt out of the self-assessment process in favour of an in-person inspection.

Calling all Residents!

On-line Training Session with Residents

Tuesday 21st of November at 8pm Or Wednesday 22nd of November at 11am

Tuath are introducing a new app for residents to conduct their own annual home inspection instead of receiving an in-person inspection by a Tuath Housing Officer. Please join us for training on this new easy to use application by attending a Zoom Meeting on either Tuesday 21st November at 8pm or Wednesday 22nd November at 11am.

Please scan the following QR codes with your smart phone to join the zoom meeting or use the corresponding web link.

To join the meeting on **Tuesday 21st November at 8pm**

Or **Wednesday 22nd of November at 11am**, go to:

or scan this QR code with your smart phone to sign up.



New App for Residents to conduct
their own Annual Home
Inspection- Training Session



Stand Out From The Crowd

Searching for new opportunities in the new year?

We want to help our residents to learn new skills that will help them to put their best foot forward to begin a new career path through employment, apprenticeships, further education, or training.

We are now open for registration for our employment and training programme called “Stand out from the Crowd” which will begin January 2024. The programme is a series of webinars to help Tuath residents build confidence and find supports in a competitive jobs market. With the support of expert speakers from Empower, Dress for Success, Carr Communications and Grow Remote we have created a series of free webinars that will run throughout the month of September.

This three-week programme will help break down barriers into employment and help attendees with their job applications, C.V preparation, mock ZOOM interviews, learning how to dress the part for interview and much more.

See below for information on how to register.



Be in with a chance of winning a €100 One for All Voucher when attending all three webinars!



Tuath
Housing

STAND OUT FROM THE CROWD

*Looking for a new job opportunity or career change? Build confidence to land that dream job with these **FREE** workshops.*

- Local supports available
- C.V. preparation, mock interviews
- Look your best - what to wear to interview!
- Remote working - new career opportunities
- Childcare supports and funding opportunities

JANUARY
17TH, 24TH, 31ST
6-7PM ONLINE
T&Cs apply: For Tuath tenants only

Be in with a chance to win a
€100 One For All voucher when
attending all three webinars!

Scan here to
register



RED CHAIR
RECRUITMENT empower Barnardos CARR
COMMUNICATIONS

Join us for a lively online bingo session on 12th December at 11.30 am.

Get ready to Daub you card and shout “Bingo” from the comfort of your own home and enjoy a fun filled morning with fellow players.

Its absolutely free so mark your calendars and be in with a chance to win some fantastic prizes.

(PS Don’t forget your Christmas Jumper).

See you there !



Christmas Bingo

Join Us for Some Festive Fun
Tuesday 12th December @ 11.00 am

Register for this free online event by 3rd December
Email: getinvolved@tuathhousing.ie
Tuath will send you out your bingo pack in the post

T&C apply: This event is for Tuath Residents Only



Keep Up to Date

Tuath's Tenant Engagement Team will be hosting a range of new supports, online classes and workshops and resident competitions during 2023. Keep an eye on our Facebook page for further information.

For the most up to date tenant information, competitions, activities, and events please like our Facebook page <https://www.facebook.com/TuathHousingAssociationLtd/>

Follow us on Instagram!

We're thrilled to announce the official launch of our Instagram page, where we'll be sharing more of the work we do towards creating brighter & more sustainable communities. We believe that this platform will not only allow us to highlight our mission but also give us a chance to engage, share, and connect with you.



Get Involved – Tenant Engagement

You are receiving this email update because you agreed to receive updates and information about tenant engagement. If you no longer wish to receive updates, please email getinvolved@tuathhousing.ie putting 'Unsubscribe' in the subject line.

