



ANNUAL INITIATIVES

Annual Awareness Days
National Planting Month
Inclusion & Diversity Projects
Youth Initiatives
Positive Ageing Week
European Neighbours' Day
World Book Day
Tuath Community Fund
Best Kept Estate Competition
No Mow May
New Horizons Education Bursary

OTHER WAYS TO GET INVOLVED

Feedback/Consultations

Online Consultations
Coffee mornings
Housing, Repairs & Rent clinics
Take a Survey
Property Services & Repairs
Panel

New for 2025

Resident Editorial Panel
Age Friendly Feedback Panel

Community Development

Online Workshops
Fun Competitions
Seasonal Events
First Aid Training
Age Friendly Project Initiatives
New Residents' Groups Set Up
Residents & Community Group
Training
Become a Community Champion

Contact Tenant Engagement to
get involved.

Please go to our community
section on our website or email
us at
getinvolved@tuathhousing.ie

www.tuathhousing.ie

WELCOME TO OUR COMMUNITY



TENANT ENGAGEMENT

WHAT IS TENANT ENGAGEMENT?

Tenant Engagement gives you the chance to connect with your local community and share your views on the services provided by Tuath. We're eager to offer a range of opportunities for you to get involved—whether it's participating in a one-off event or taking on a more active role by joining a residents' group or one of our panels.

WHAT CAN I DO?

Our goal is to make it easy and flexible for residents to get involved in ways that suit their interests and fit around their existing commitments. Whether you want to share feedback, join a Residents' Group, complete a survey, contribute to the Residents' magazine, or take part in workshops, training sessions, and fun community activities, there's something for everyone. Every level of involvement helps shape better services and a stronger community.

WHY IS IT IMPORTANT?

Your involvement plays a vital role in enhancing and shaping your local neighbourhood. At Tuath Housing, we believe that a strong, supportive community not only fosters a sense of belonging but also helps create a safe and welcoming environment where people are proud to live. Through Tenant Engagement initiatives, you have the opportunity to strengthen community spirit, connect with new people, and build lasting relationships with your neighbours.

We are dedicated to listening to your feedback so we can ensure our services truly meet your needs. By working together, we can build mutual respect, trust, and a better living experience for everyone.

WHAT DOES A RESIDENTS' GROUP DO?

Residents' or community groups are resident-led, providing a collective voice for those who want to improve their homes and surroundings. They meet regularly to discuss concerns, plan activities, suggest improvements, and work closely with the Tuath Housing Services Coordinator or Tenant Engagement Co-Ordinator to ensure residents' voices are heard. Joining a group is a great way to make a positive impact while connecting with your community.

For the latest updates on
tenant engagement, email getinvolved@tuathhousing.ie
or see our monthly bulletin and bi-annual magazine !



CONTACT DETAILS

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Out of Hours Emergency Service
Ring your Local Housing Office
and choose (Option1)

www.tuathhousing.ie



Delivering sustainable homes for
a better tomorrow



HOW TO LOG A REPAIR?

If you are a Tuath Housing resident, you can contact our Responsive Repairs Team by logging a repair on our website, calling your nearest Tuath Housing Branch under contact details or send us an email to repairs@tuathhousing.ie

At Tuath Housing, we are constantly striving to improve our residents experience. Our dedicated team will be on hand to assist with repairs in Tuath Housing homes, nationwide, to ensure that all repairs are dealt with as smoothly and efficiently as possible.

Please refer to the resident handbook for resident repair responsibilities before submitting a request.

WHERE AND HOW TO PAY RENT?

There are 4 ways to pay rent:

1. **Online** – Visit www.tuathhousing.ie under the rents section.
2. **Standing Order** – Set up through your bank. Contact your Rent Coordinator for a form.
3. **Household Budget (HHB)** – Rent can be deducted from certain welfare payments. Complete an HHB form.
4. **By Post** – Send cheques/postal orders (no cash). Include your name, address, and rent account number. Keep receipts.

WHAT HAPPENS IF I DON'T PAY MY RENT?

It is essential to pay rent. Failure to pay rent regularly can lead to eviction.

WHAT IF I HAVE PROBLEMS PAYING MY RENT?

If you have any difficulties paying your rent it is vital that you contact your Housing Services Co-Ordinator as soon as possible. Confidential help and advice is available and staff will do all they can to assist you and prevent you getting further into debt.

IMPORTANT NOTICE

IF YOU NEED TO CONTACT US REGARDING YOUR ACCOUNT, PLEASE ENSURE YOU HAVE YOUR ACCOUNT NUMBER READY. THIS CAN BE FOUND IN YOUR RESIDENT PACK GIVEN ON DAY OF SIGNUP OR ON YOUR RENT ASSESSMENT. THIS WILL HELP US PROCESS YOUR QUERY QUICKLY AND EFFICIENTLY. THANK YOU FOR YOUR COOPERATION.

Social Media Pages



TUATHHOUSINGASSOCIATIONLTD



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