



Age-Friendly Community Assessment

Social Value and Impact report 2024



Creating Social Value

What is the Age-Friendly Community Assessment Initiative?

The Tuath Tenant Engagement Strategy 2022-2025, titled 'Your Voice, Your Home, Your Community,' focuses on expanding resident involvement in service design and delivery. Residents in age-friendly schemes play a crucial role in advancing the strategy's objectives and action plan. Participation by residents, strengthens community bonds, ensures services align with real needs, and enhances overall quality of life, creating meaningful social value for all.

Enhancing Resident Well-Being

Why is this Important?

As part of our commitment to improving services for residents, in 2023 Tuath Housing joined the Age Friendly Business Recognition Programme, reinforcing our dedication to enhancing the experience and well-being of residents aged 55 and over. Achieving accreditation as an Age-Friendly Business in late 2023 allowed us to expand initiatives that promote inclusivity, accessibility, and social engagement, leading to tangible improvements in residents' daily lives.

Resident-Led Positive Social Impact Outcomes

How were Tuath Residents involved in Community Assessments in 2024?

Residents played a key role in shaping their environments by participating in community assessments. They provided valuable insights using the Scottish Place Standard Tool, evaluating aspects such as walkability, accessibility, safety, and social opportunities. These assessments, conducted in Cork, Cavan, Dublin, Kildare, Laois, Meath, and Monaghan, ensured that improvements were directly influenced by residents' lived experiences, strengthening their sense of agency and ownership in their communities.



What I like most of being part of a residents' group is the fact that it makes us a tight community. I never realised until I downsized and am living with people of my own age how friendly people can be. We don't have children or work so we attend the residents' group and it brings us all together, it is age friendly and we have a fabulous outdoor space which we enjoy.

Teresa – Cork

Measuring Community Impact

What is the Scottish Place Standard Tool?

The Place Standard Tool assesses 13 key themes, including mobility, public transport, green spaces, housing, safety, and social interaction. It helps communities and planners identify strengths and areas for improvement, enhancing both the physical environment and social cohesion. By using this tool, Tuath Housing has ensured that the voices of older residents drive meaningful change.



Delivering Impact

Results & Organisational Actions

The Tenant Engagement Team, in partnership with Tuath's Housing Services, Property Services, and Repairs teams, reviewed assessment results and took direct action to address concerns. These improvements had a measurable impact on social inclusion, safety, and quality of life for residents.

"You Said, We Did" Key Social Value Outcomes & Resident Impact

Improved Housing & Living Conditions

- **Impact:** Addressing concerns raised in assessments, the Property Services and Repairs teams improved housing conditions, ensuring safer, more comfortable homes.
- **Social Value:** Increased resident satisfaction, enhanced safety, and a stronger sense of security.

More Accessible & Inclusive Outdoor Spaces

- **Impact:** Outdoor spaces were enhanced with wheelchair-accessible furniture, promoting inclusivity and social interaction.
- **Social Value:** Reduced social isolation, improved mental well-being, and better access to communal spaces for all residents.



Tuath have really listened to us. They have been very helpful. They put all the wheelchair accessible furniture in place for us and we are absolutely delighted with it! I think the age friendly project has really benefited everyone in this community today. You can see people around us it is absolutely fantastic Tuath has done a fantastic job for us.

Kay - Cork

Expanding Community Engagement Opportunities

- **Impact:** Marquees were purchased to enable educational activities and social events in areas lacking community centres.
- **Social Value:** Created opportunities for lifelong learning, intergenerational connections, and community building.

Increased Community Safety & Awareness

- **Impact:** Community garda and stakeholders hosted safety talks, increasing awareness of security measures.
- **Social Value:** Empowered residents with knowledge, fostering a stronger sense of safety and confidence.

Enhanced Access to Essential Services & Support

- **Impact:** A referral system was established with Age-Friendly Coordinators, helping residents access local services.
- **Social Value:** Improved access to healthcare, social care, and community resources, reducing barriers to support.

Sustaining Social Value and Impact: Successful Projects in 2024

One common area of feedback from residents was the need for more inclusive outdoor spaces. In response, Tuath Housing used the Tuath Housing Community Fund 2024 to purchase wheelchair-accessible outdoor furniture for seven older-persons schemes. The furniture was sourced from PACE, a social enterprise, ensuring that the initiative not only improved residents' quality of life but also supported wider community development and sustainability efforts.

Building on Impact

What's Next for the Age-Friendly Initiative?

- Formation of an Age-Friendly feedback Panel to support ongoing resident engagement.
- Continued collaboration with residents to identify and address emerging needs.
- Expansion of accessible infrastructure and community events.

Together, we are building inclusive communities where older residents thrive and stay connected. By listening, acting, and collaborating, we create lasting social value and a positive impact for all.



I love being involved in the Age Friendly Project. Where I was living before I didn't mix with many people but when I came to live here I got involved and made so many friends. I love everything about living here. I love seeing faces everyday and wishing people good morning, good afternoon and goodnight! My whole life has changed.
Kay – Crumlin, Dublin 12





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